

Privacy Policy

Last Updated: December 19, 2025

Illinois Partners for Adults with Complex Disabilities (“we,” “us,” or “our”) is a nonprofit organization committed to respecting and protecting your privacy. Information provided through our website is for educational and advocacy purposes only and should not be considered legal, medical, or financial advice. This Privacy Policy explains how we collect, use, and safeguard information when you visit our website, www.supportthecomplex.org.

1. Information We Collect

We collect information in the following ways:

Information You Provide Voluntarily

You may choose to provide personal information when you:

- Contact us through forms or email
- Sign up for newsletters or updates
- Participate in surveys, events, or advocacy efforts
- Make a donation (if applicable)

This information may include your name, email address, phone number, mailing address, or other details you choose to share.

Automatically Collected Information

When you visit our website, we may automatically collect limited information such as:

- IP address
- Browser type and device information
- Pages visited and time spent on the site
- Referring website or links

This information is used to understand how the website is used and to improve content, accessibility, and outreach.

2. How We Use Your Information

We use collected information to:

- Respond to inquiries and requests
- Share updates, resources, or organizational information
- Improve our website and programs
- Support our mission, education, and advocacy efforts
- Comply with legal or regulatory obligations

We only collect and use information that is reasonably necessary to carry out our nonprofit mission.

3. Donations and Payments (If Applicable)

If donations are accepted through the website, payment information is processed securely by third-party payment processors. We do **not** store or have access to your full payment card information. Please review the privacy policies of those providers for additional details.

4. Cookies and Analytics

We may use cookies or similar technologies to:

- Enable basic website functionality
- Understand website traffic and usage trends

You may disable cookies through your browser settings; however, doing so may limit certain website features.

5. Sharing of Information

We do **not** sell, rent, or trade your personal information.

We may share information only:

- With trusted service providers who assist us in operating the website or managing communications, or supporting organizational functions
- When required by law or legal process
- To protect the rights, safety, or integrity of the organization or others

6. Data Security

We take reasonable administrative, technical, and physical measures to protect your information from unauthorized access, disclosure, or misuse. However, no method of transmission over the internet or electronic storage is completely secure.

7. Third-Party Links

Our website may contain links to third-party websites or resources. We are not responsible for the privacy practices or content of those sites and encourage you to review their privacy policies.

8. Children's Privacy

Illinois Partners for Adults with Complex Disabilities does not knowingly collect personal information from children under the age of 13. If you believe such information has been collected inadvertently, please contact us so it can be promptly removed.

9. Your Choices and Rights

You may:

- Opt out of email communications at any time
- Request access to, correction of, or deletion of your personal information, subject to applicable laws

Requests may be submitted using the contact information below.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last Updated" date.

11. Contact Us

If you have questions about this Privacy Policy, please contact us at:

Illinois Partners for Adults with Complex Disabilities

Website: www.supportthecomplex.org

Email: ipacdd@gmail.com