

# Accessibility Policy

**Last Updated:** January 7, 2026

Illinois Partners for Adults with Complex Disabilities is committed to ensuring digital accessibility for people with disabilities. We are continually working to improve the accessibility and usability of our website, [www.supportthecomplex.org](http://www.supportthecomplex.org), so that all individuals can access information, resources, and services related to our mission, to the greatest extent reasonably possible.

## Our Commitment

We believe everyone deserves equal access to information and opportunities. Accessibility is a core value of our organization and aligns directly with our mission to support adults with complex disabilities and those who advocate alongside them.

## Accessibility Standards

We strive to make our website accessible in accordance with the **Web Content Accessibility Guidelines (WCAG) 2.1**, Level AA, which are widely recognized standards for web accessibility. While we may not always achieve full compliance in every area, we are committed to ongoing improvement and accessibility to the greatest extent reasonably possible.

Our efforts focus on:

- Providing clear, readable content
- Ensuring sufficient color contrast
- Supporting keyboard navigation
- Using descriptive headings and link text
- Including alternative text for images where appropriate

## Ongoing Efforts

Accessibility is an ongoing process. We regularly review our website content and design to identify and address potential accessibility barriers as resources allow. As new content is added or the site evolves, we work to ensure accessibility remains a priority.

## Third-Party Content

Some content or features on our website may be provided by third-party platforms (such as embedded forms, videos, or external links). While we strive to work with accessible providers, we cannot guarantee the accessibility of third-party content that is not under our control.

## **Feedback and Assistance**

We welcome feedback on the accessibility of our website. If you experience difficulty accessing any part of the site or need information provided in an alternative format, please contact us. We will make reasonable efforts to respond promptly and provide assistance where feasible.

### **Contact Information:**

Illinois Partners for Adults with Complex Disabilities

Website: [www.supportthecomplex.org](http://www.supportthecomplex.org)

Email: ipacdd@gmail.com

## **Policy Updates**

This Accessibility Policy may be updated periodically to reflect improvements, changes in standards, or organizational practices. Updates will be posted on this page with a revised "Last Updated" date.