

# Community Supported Living – 24 Hour (CSL-24)

## Core Service Principles

### **1. Continuous provider responsibility ensures stability and continuity**

One designated CSL-24 provider holds continuous 24-hour responsibility for ensuring supports function as a coordinated, reliable system. This ensures stability, continuity, and coordination over time in daily life.

### **2. The home belongs to the person, not the provider**

People live in homes they own, rent, or choose, including a family home when appropriate. Housing is separated from services, with no provider ownership or control.

### **3. The Person-Centered Plan is specific and implemented by a designated provider**

The Person-Centered Plan (PCP) aligns with federal HCBS requirements and defines the supports needed to live safely and meaningfully in the community. A designated provider implements the residential components continuously, aligned with the person's life and long-term goals.

### **4. Informed choice is fundamental and ongoing**

Individuals have control over where they live, who provides support, and with whom they live. They have the time, information, and support needed to explore options, express preferences, and direct how supports are delivered. Choice includes the ability to change providers or living arrangements without disruption as needs evolve.

### **5. Services are flexible and adapt as needs change**

Supports adjust based on assessed needs, allowing individuals to remain stable in their homes as needs evolve. Service intensity adjusts while continuity in home and community is preserved. Supports are delivered consistently over time.

### **6. Community integration and belonging are integral**

CSL-24 facilitates meaningful participation in community life, including relationships with family, friends, neighbors, and others, consistent with ADA, Olmstead, and HCBS requirements.

### **7. Equity in access to community living**

CSL-24 ensures equitable access to community-based living for individuals with complex medical, physical, and behavioral support needs.

### **8. Partnership-based provider philosophy guides supports**

CSL-24 is grounded in a partnership-based approach in which providers work with individuals to support daily life over time. Supports reflect commitment, responsiveness, and respect for the individual's goals, preferences, and evolving needs.

***This document defines the core principles of a system designed to deliver stable, coordinated, person-directed support over time in real homes and communities.***